

A year in the life of our staff, our Trustees and our Service Users.



Our Yearbook is published each year to bring to focus the amazing impact we have, to remind us why what we do is so important and to celebrate the achievements of our team, service users and their families.











Partnership Respect Innovation
Diversity Equality Strength-based

- Partnership working with individuals, groups and organisations to share knowledge and improve outcomes for disabled people
- Respect for all
- Innovation adapting effeciently and effectively to change and embracing new technology
- Diversity to be accepting of all people, both within and outside SIL
 - Equality for all
- Strength-based maximising ability and not being constrained by disability



Welcome to the SIL Yearbook 2024 - let's enjoy a look back at some of the highlights

HIKE TO THE SKIRRID!



Well done to service user Michael and Team Leader Kieran Jackson-Taylor for making it to the summit.



RAF COSFORD

Service User Luke
Wilkins visited RAF
Cosford with Support
Worker Kristina who
explains: "Another
superb 'flytastic'
experience day at the
RAF museum. The
knowledge Luke had
about the aircraft
was astonishing"



IT'S A TASTY START FOR SUE



Welcome to new service user Sue Blake. Here she is on the first day with support worker Sue Baxter, proudly showing off the cottage pies they have made. She was very proud of her achievements – and so she should be.

SOLAR POWER FOR SIL

SIL invested in solar energy generation to cover all energy needs at the Leominster offices. This will not only reduce expenditure on utilities to near zero but will also generate income from export of electricity to the

National Grid.







SHOWING SOME LOVE





Service User Anita Woodward made a new friend whilst out shopping with Team Leader Eva Tudose-Dobran. How cute Anita and the bear look! Anita and Eva always have lots of fun when they are together

DR ELLIE CHOWNS

We had a visit from Dr Ellie Chowns who came to find out about our work

Congratulations to
SIL and a massive
Well done to all the
staff - and everyone
else who works
their socks off in the
care sector - for your
brilliant and very
important work!



EASTER EXTRAVAGANZA

Around 40 people attended SIL's Easter Extravaganza and a fabulous time was had by all. Together we raised over £120 for our charity of the year, as well as having fun with the lambs!













MOTHERS DAY



Alan invited his mum for lunch at his home on Sunday to celebrate Mothers' day.

He presented her with a card together with chocolates and flowers and after lunch Alan took his mum for a walk around the Grange.

REASONS TO BE CHEERFUL



Lots to celebrate this month:

HCS service user Joan, who was given these beautiful flowers to celebrate Mothers' day. While new mother, HCS support worker Abi, was celebrating the birth of her equally beautiful daughter, and Jade who passed her driving test.



BLUEBELL TIME

Thanks to Kristina for these fabulous photographs of her with Service User Luke Wilkins visiting the bluebells in Malvern in the spring sunshine





CELEBRATIONS FOR TIM



WALK WITH SIL



SIL employees completed the challenge of climbing Snowdon on 18th May 2024 and were joined by the Luctonians Vixens.

The team took on the challenge to raise funds for SIL's service users and raised £3,467.19





John tried out the cycle track at Hereford Leisure Centre. They have all kinds of cycles available and can cater for a range of abilities (and disabilities)

LEOMINSTER MAY FAIR



It was all the fun of the fair for some of our ILH service users. Andrew enjoyed a spin on the waltzer with support worker Elaine; Ian (right) tried his luck at Hook a Duck and then came face to face with something very scary; while Alan (above) and the thrill of the dodgems.



ENJOYNG THE SUNSHINE



Here is George enjoying the seafront at Aberystwyth on a very hot Saturday



CONGRATULATIONS



Karen Hunt, Millie Davies and Lydia Lawrence recently completed the 12-month springboard course, Leadership and Professional Development Programme.

It was this course which led Millie and Lydia to set up the Walk with SIL event which was such a fantastic fundraiser. Here are the three amigos with their certificates.



MEN BEHAVING DAFTLY



Mike and Will took a trip to Weston Super Mare to enjoy some sunshine



WELCOME TO LEOMINSTER

Laurence recently moved to Herefordshire from Bognor Regis where he lived for around five years. Support workers Rose and Harriet have been spending time with Laurence exploring his new area.

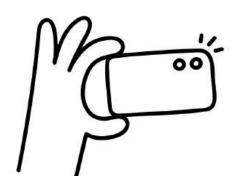




FARM FUN

At Avenbury Care
Farm, support worker
Naomi Fulcher
caught this fantastic
moment of a chick
perched on Andrew
head!
Not quite a parrot on
the shoulder but
nearly there Andrew!





Send us your snaps!



GREEN FINGERS

HCS service user John is is super proud of his green fingers. Here he is tending to and showing off his plants with support worker Ella.

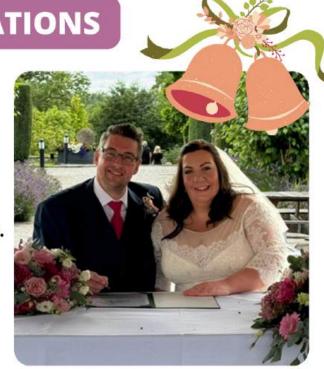


Another green
fingered HCS service
user is Rose who finds
nothing but joy in
growing and tending
to her own homegrown vegetables and
fruits



CONGRATULATIONS

Congratulations to support worker Sam Gawler and his new wife Emily who married on Sunday 21st July surrounded by family and friends. The evening finished with a night of dancing to a local band The Hey Yahs



OUT AND ABOUT

HCS service user Merv had a lovely outing with Chloe (Ella even popped in and joined them on their travels) and after a delightful lunch they went for a drive around the local countryside listening and singing along to Merv's favourite music.





JOSH JOINS THE POLICE

ILH service user Josh enjoyed a chat with two local police officers who stopped to say hello to him.

Thanks to support worker Naomi Seavor who said "PC Josh got straight into the role and was ready to take off in the patrol car!!"



RUBY PASSES LEVEL 3



Congratulations to Ruby on passing her college level 3 course in health and social care with a distinction!

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GO KARTING WITH ILH TEAM



The ILH team leaders and office staff enjoyed a team building day at March Hare Leisure near Worcester where they got competitive on the Go-Karting track.

LAUNCH OF CHARITABLE FUNDS



SIL Charitable Funds were formally launched on the 21st August, by local North Herefordshire MP, Dr Ellie Chowns.

The funds can provide financial help towards; equipment, days out, holidays and training.

Applications are open to service users, staff and local organisations.



see our website for more details s4il.co.uk

AFTERNOON TEA FUNDRAISER

Our Paralymic-themed afternoon tea brought people together and raised over £120 for our Charity of the Year



GARDEN DELIGHTS

Look at ILH service user Anna's garden, what a picture! Your hard work has paid off Anna.



LONG SERVICE AWARD



Congratulations to Caroline, DPSS Advisor, for an amazing 25 years' of exemplary service with SIL.



FUNDAY FRIDAY



Service user Stevie Levett always has lots of fun at Echo's Friday club. Well done to Stevie for his amazing Chicken Robot.

HCS service user
Rob (right), prefers
putting his feet up
on a Friday and
sending a very clear
message via his
socks!



SEPTEMBER SELFIES







sharing some selfie moments; Eileen & Ruby, Courtney & Connie, Eileen & Chelsea



Thank you to everyone who took part in our coffee morning on the 25th September. Whether you baked for us, bought cakes from a shop, or simply came along and ate cake – thanks to your support we raised £84 for the charity.

HEREFORD BIKE CLUB

At the end of
September, Euan
McPherson went to the
5+10 Club to hand over
the trike which had
been purchased thanks
to a grant from the
CharitableFund.



HOLIDAY FOR SYLVIE



Sylvie's holiday in Aberport included long walks along the coastal path





SIL AGM 2024

October saw our AGM, which took place at Luctonians Rugby Club near Leominster.

We welcomed over 70 people to the event, which included the annual awards.

A delicious lunch to start the day followed by the important bits.

It was truly heart-warming reading through all the nominations. It is lovely to hear other employees talking so highly of those they work alongside.

Congratulations were in order for those named below.

Judy Phillips Award for ILH Support Worker of the Year WINNER Naomi Seavor RUNNER UP Sue Robbins

Adam Cove Award for ILH Team Leader of the Year WINNER Katie Loughran RUNNER UP Elisha Lambert

Ian Jones Award for ILH Support Worker of the Year WINNER Hayley Secker RUNNER UP Graham Downing

ILH Team of the Year WINNER Dave Hughes' team RUNNER UP Patrick Fortey's team

HCS Support Worker of the Year WINNER Carolyn Layton RUNNER UP Ruby Lazenby

The HCS over and above award WINNER: Lynda Schultz















CONGRATULATIONS TO ALL OF THE WINNERS AND TO EVERYONE WHO CAME AND MADE IT **SUCH A SPECIAL EVENT**





SIL AGM 2025 THURSDAY OCTOBER 2ND



Spooky pumpkins competition

Thank you to everyone who submitted photos. We had responses from service users, staff and from outside the SIL Family.

The winner of our pumpkin carving competition is Christy Dallow's 13 year old daughter.

Many of you will remember Christy who worked with the DPSS team for several years.





FEEDBACK

We sent out a survey to understand what we are doing well and what we can improve. Thank you to everyone who sent a reply. We asked,,,,,,

Do you feel that your support workers are KIND, POLITE, CARING and treat you with respect in a way which always protects your privacy and dignity?



this is fantastic but we know there are other areas to make changes in and will not stop working to get things right for our service users.

THE GREAT WADDLE OF WORCESTER



Not so much pppp -pick up a penguin as watch that waddle! Here's SIL service user Josh making friends with a huge huddle of penguins at The Great Waddle of Worcester 2024

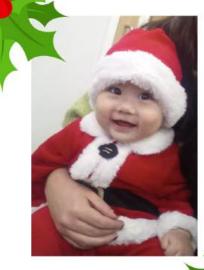


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CELEBRATING THE SEASON









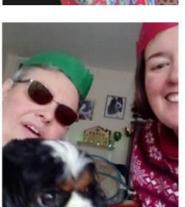






CELEBRATING THE SEASON















This month we raised money for Save the Children and Marches Family Network with our Christmas Jumper Day. We also supported Hereford Food Bank with our reverse advent calendar





A few kind words can make someone's day.
Share a compliment.



23 COMPLIMENTS

They are such lovely girls and what a difference they make to her in brightening her life. She especially enjoyed her birthday outing with Elisha - From service user HD

I would just like to say thanks to Karolina who has been great with both myself and ABU on his holiday. She ia a great colleague and deserves to be recognised. She has kept us both entertained throughout the week - from support worker Jenni Clarke

Thanks to both Jenni and Karolina for making the holiday such a success for ABU. Thanks to Jenni for all the photos she supplied to ABUs Dad so he knew how much he was enjoying himself. - from registered Manager Lisa Bradley





Please Joao, keep up the good work with MR, as he needs support workers who show your level of commitment, understanding and determination It is how he will remain in the community = Clayton Spence-Townsend, ILH

24 COMPLIMENTS

I would like to send some lovely feedback for two of your carers Harriet and Chloe. After a very difficult few months I observed MJ really engaging well with your care staff and thoroughly enjoyed a very short walk out today, to get fresh air. It was incredible to see him looking so happy. Please pass this onto your care staff. Many thanks - from Charlene

Thanks to all staff, as JJ has now rehabilitated enough not to need our services, a special mention to Sandra D and Lindsay - from HCS Manager

I want you to know that Paige is doing another stunning piece of work with SBI as she did with LO,,,,,it's very reassuring to have someone like Paige in your team - from Clayton Spence -Townsend, ILH

Just to say thank you for your time last week spent with Mom and Dad. It was really helpful and much appreciated! Enjoy the sunshine. from SU daughter, Emma

Sandra picked up shifts without hesitation this last few weeks. I do not know what we would have done without her. A very large thanks you Sandra, you're a star - from Team Leader Donna Tranter-Emms

25 COMPLIMENTS

I would like to thank Millie, Amanda and all those who rolled up their sleeves to deliver a fantastic Afternoon Tea on the 21st August. The event was a great success and the lunch boxes the best yet!

Well done everyone - from Shelagh Callaghan

The best thing I ever did was get carers - from a service user



I was very impressed with Pauline who came across a medication error where the pharmacist had provided a wrong mediation. Pauline was great at following protocol and the issue was resolved.

- from ILH team leader

My team meets all the challenges associated with his condition with a positive can do attitude - from a service user

Well done for creating a stable team for JL. MC and WB provide consistency there at the cafe for him. Their support is really good, these two realise that he is there to work so encourage and help him to be motivated - from Aspire Cafe



27 STAY IN TOUCH







@S4ILCHARITY



follow us on our social accounts



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